



# City of Waltham Waltham Community Electricity Program

March 15, 2022

Dear Waltham Electricity Customer,

The City of Waltham is offering Waltham Community Electricity (WCE), which provides new City-vetted options for electricity supply. Eversource will continue to deliver your electricity, however, the electricity supplier was chosen by the City of Waltham through a competitive bid process that leveraged the bulk-buying power of our community, understanding that savings cannot be guaranteed.

**You will be automatically enrolled in the WCE product, “Waltham 10,” as of your May 2022 electricity meter read, unless you choose one of our optional products or choose to opt out.**

**To opt out and avoid automatic enrollment in the Waltham Community Electricity program, you must do one of the following before April 17, 2022:**



**mail and postmark the enclosed opt-out card**

OR



**call Direct Energy at (866) 968-8065**

OR



**submit the opt-out form at [Waltham-CEA.com](http://Waltham-CEA.com)**

Participants may also opt out of Waltham Community Electricity at any time during the Program without penalty. Please read further to learn more about WCE.

— Sincerely,  
Mayor Jeannette A. McCarthy, Waltham

## WCE GOALS



### Renewable Energy

WCE’s standard product includes more renewable energy certificates, known as Massachusetts Class I RECs, than required by the Commonwealth. This means you are helping to support the growth of renewable energy in our region. Optional products that include a higher amount of renewable energy certificates are also available and described below.



### Electricity Choice

WCE offers different electricity supply choices with different levels of renewable energy certificates to match your budget and climate goals.



### Competitive and Stable Prices

All WCE prices are fixed through December 2023, whereas Eversource Basic Service prices change every six months for Residential and Commercial customers, and every three months for Large Commercial and Industrial customers. WCE offers options that are intended to be price competitive with Eversource Basic Service, however, **savings cannot be guaranteed**. This is because Basic Service rates are not known for the entire period of Waltham’s contract and may therefore be above or below WCE rates in any given period.

## WCE OPTIONS

### Standard Product

- 1 Waltham 10:** This is the **standard product** that you will be automatically enrolled in if you do nothing. It includes 10% more renewable energy certificates than required by Massachusetts. This product helps you be a climate leader, while still focusing on competitive prices. The goal for this product is to be equal to, or lower than, average Eversource Basic Service rates over Waltham’s contract term. However, as Basic Service rates change, **savings cannot be guaranteed** for any given period.

### Other Products

WCE also offers optional electricity products, each with differing amounts of renewable energy certificates relative to state requirements. To enroll in any of these optional products, you must contact the supplier, **Direct Energy**, at (866) 968-8065, or sign up on the aggregation website: [Waltham-CEA.com](http://Waltham-CEA.com).

- 2 Waltham 100:** This is an **optional product**. It includes renewable energy certificates (MA Class I) equal to one hundred percent (100%) of a customer’s electricity consumption. It also meets all renewable energy standards set by the Commonwealth.
- 3 Waltham 50:** This is an **optional product**. It includes 50% more renewable energy certificates (MA Class I) than required by the Commonwealth.
- 4 Waltham Basic:** This is an **optional product**. It includes the minimum amount of renewable energy certificates (MA Class I) required by the Commonwealth.

### MA CLASS I RECs

The optional products contain additional Renewable Energy Certificates (RECs) above that required by MA law. The additional RECs qualify for MA Class I designation from generation located within, or delivered to, New England.

## WCE PRICING

	Electricity Supply Product	Renewable Energy Certificates (RECs)	Residential	Commercial	Large Commercial and Industrial (C&I)	Price Period
WCE	<b>Waltham 10 (standard)</b>	10% greater than MA Class I requirements	\$0.10912/kWh	\$0.10912/kWh	\$0.10912/kWh	<b>May 2022-December 2023</b> Rates apply to service beginning and ending on the days of the month that your meter is read.
	<b>Waltham 50 (optional)</b>	50% greater than MA Class I requirements	\$0.12344/kWh	\$0.12344/kWh	\$0.12344/kWh	
	<b>Waltham 100 (optional)</b>	MA Class I RECs equal to 100% of customer's metered consumption	\$0.14134/kWh	\$0.14134/kWh	\$0.14134/kWh	
	<b>Waltham Basic (optional)</b>	meets minimum MA Class I requirements	\$0.10554/kWh	\$0.10554/kWh	\$0.10554/kWh	
<b>What You Have Now</b>	<b>Eversource Basic Service</b>	meets minimum MA Class I requirements	\$0.15764/kWh	\$0.14761/kWh	NEMA \$0.10865/kWh	<b>January 1, 2022 - June 30, 2022</b> Residential and Commercial*  <b>April 1, 2022 - June 30, 2022</b> Large C&I*
<p><b>*No guarantee of savings.</b> Eversource Basic Service rates for electric supply change every six months for Residential and Commercial customers, and every three months for Large Commercial and Industrial customers. Eversource Basic Service rates may be above or below WCE rates for customers during any given period. Program prices could also increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply contract.</p> <p><b>Rates indicated above are for Supply Services only.</b> Commission fee for all WCE products is included in above rates. These fees are \$0.001/kWh for the aggregation consultant and \$0.000025/kWh for the Metropolitan Area Planning Council. Rates also include taxes which are billed as part of the power supply charge.</p>						

## WCE PARTICIPATION

To enroll in the **WCE Waltham 10 product**, you do not need to take any action. To enroll in an optional WCE product, contact the supplier, **Direct Energy**, or use the online form at [Waltham-CEA.com](http://Waltham-CEA.com). If you don't wish to participate, mail and postmark the enclosed opt-out card on or before **April 17, 2022** to avoid automatic enrollment in the WCE program.

**Budget Plan or Eligible Low-Income** delivery rate consumers will continue to receive those benefits from Eversource.

**Solar Electricity Consumers** will not be impacted and will continue to receive their net metering credits while participating in the Program.

**Exit Terms for Basic Service:** There is no penalty charge for leaving Eversource's Basic Service, however, Large Commercial and Industrial customers may receive a billing adjustment charge or credit.

**You can leave the Program any time** after you have enrolled, with no early termination fees. If you leave the Program, your account(s) will be returned to Eversource's Basic Service on the next available meter read.

**How to access information about Basic Service:** visit [www.mass.gov/info-details/basic-service-information-and-rates](http://www.mass.gov/info-details/basic-service-information-and-rates), or call Eversource at (800) 592-2000.

**If you are receiving electricity supply from a competitive supplier and believe you have received this opt-out letter in error, you must sign and return the enclosed opt-out card.** This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.

**Tax-exempt small business customers** must provide a copy of their Energy Exemption Certificate directly to Direct Energy via email at [usn.taxexemption@directenergy.com](mailto:usn.taxexemption@directenergy.com), fax at (800)-504-7428, or mail at Direct Energy, Attn: USN Tax Exemption Dept, PO Box 180, Tulsa OK 74101-0180, in order to maintain their tax-exempt status.

## CUSTOMER SUPPORT & MORE INFORMATION

For more information visit [Waltham-CEA.com](http://Waltham-CEA.com), or call (866) 968-8065.

To select an optional WCE product, or to opt out of the Program, please contact **Direct Energy** at (866) 968-8065, between 8am and 8pm, or by email at [aggregationsupport@directenergy.com](mailto:aggregationsupport@directenergy.com).

# Opt-Out Reply Card



City of Waltham

Waltham Community Electricity

Account Number placeholder

Opt-Out Code placeholder

X \_\_\_\_\_

*Signature*

*Date*

## Current Resident Name

1234 Main St

YourTown, MA 12345

**If you wish to participate in the Waltham Community Electricity program, you do not need to take any action. You will be automatically enrolled.**

### Opt-Out Instructions

If you do not want to participate:

1. Sign and date this card
2. Insert into postage pre-paid envelope
3. Mail envelope

The card must be signed by the customer of record whose name appears in the address on this card.

**The envelope must be mailed and postmarked on or before April 17, 2022 to opt out of the Program before automatic enrollment.**